



BlueCross BlueShield of Vermont

An Independent Licensee of the Blue Cross and Blue Shield Association.

2019 Holiday Observance Schedule

Blue Cross and Blue Shield of Vermont* (BCBSVT) and our partner; AIM Specialty Health will observe the following 2019 holidays.

Holiday	Day and Date	Special Notes
New Year's Day	Tuesday, January 1	
Martin Luther King Jr., Day	Monday, January 21	AIM holiday only
Memorial Day	Monday, May 27	
Fourth of July	Thursday, July 4	
Day after Fourth of July	Friday, July 5	BCBSVT holiday only
Labor Day	Monday, September 2	
Thanksgiving	Thursday, November 28	
Day after Thanksgiving	Friday, November 29	
Christmas Day	Wednesday, December 25	

Our pharmacy management partner, Express Scripts, Inc. (ESI) is open and available during the above holiday observances.

BCBSVT* Care and Case Management staff is available for urgent or emergent care issues 24 hours a day, seven days a week including holidays by calling (800) 922-8778.

Although BCBSVT* and AIM operations are closed for business on the days above, many inquiries and transactions are available online using the following websites.

Company	Website
AIM	www.providerportal.com
BCBSVT*	www.bcbsvt.com

*BCBSVT includes The Vermont Health Plan, Vermont Collaborative Care and the Federal Employee Program.

Below are the remaining 2018 Holiday Observances:

BCBSVT and our partner; AIM Specialty Health will observe the remaining 2018 holidays.

Holiday	Day and Date	Special Notes
Christmas Eve	Monday, December 24	
Christmas Day	Tuesday, December 25	