



BlueCross BlueShield of Vermont

An Independent Licensee of the Blue Cross and Blue Shield Association.

2018 Holiday Observance Schedule

Blue Cross and Blue Shield of Vermont* (BCBSVT) and our partner; AIM Specialty Health will observe the following 2018 holidays.

Holiday	Day and Date	Special Notes
New Year's Day	Monday, January 1	
Martin Luther King Jr., Day	Monday, January 15	AIM holiday only
Memorial Day	Monday, May 28	
Independence Day	Wednesday, July 4	
Labor Day	Monday, September 3	
Thanksgiving	Thursday, November 22	
Day after Thanksgiving	Friday, November 23	
Christmas Eve	Monday, December 24	BCBSVT holiday only
Christmas Day	Tuesday, December 25	

Our pharmacy management partner, Express Scripts, Inc. (ESI) is open and available during the above holiday observances.

BCBSVT* Care and Case Management staff is available for urgent or emergent care issues 24 hours a day, seven days a week including holidays by calling (800) 922-8778.

Although BCBSVT* and AIM operations are closed for business on the days above, many inquiries and transactions are available online using the following websites.

Company	Website
AIM	www.providerportal.com
BCBSVT*	www.bcbsvt.com

*BCBSVT includes The Vermont Health Plan, Vermont Collaborative Care and the Federal Employee Program.